

Conditions	Who to make an appointment with (First Choice)	Second choice
Abdominal pain (& problems)	Paramedic Practitioner	On call GP
24hr BP	PN - Anne	PN - Sharon or HCA
Asthma (Acute)	PN - Anne	On call GP
Asthma (Review)	PN - Anne	Pharmacist
Back pain	Paramedic Practitioner	GP Tele Cons
Bites	Paramedic Practitioner or PN	Pharmacist
Bleeding between periods	GP	GP / PN
Blood Pressure	HCA	Pharmacist or PN
Bloods	Phlebotomist	HCA
Boils/ Abscess	Paramedic Practitioner	On-call GP
BP	HCA or PN	Pharmacist
BP medication	Pharmacist	GP
Breast Lump	On call GP	GP
Breast pain	On call GP	GP
Breathing Problems (asthma related)	Paramedic Practitioner or PN	On call GP
Burns	Paramedic Practitioner or PN	On-call GP
Cataracts	Following opticians appt - Medical Secretaries	Medical Secretaries
Cellulitis	Paramedic Practitioner	GP / PN
Chest Infection	Paramedic Practitioner	On call GP
Chest pain	Paramedic Practitioner	On call GP
Chickenpox	Paramedic Practitioner or Pharmacist	PN
Chol/Diet	Pharmacist	PN
Coil Check	PN	PN
Coil Fitting	GP with HCA	GP with PN
Coil Removal	PN	PN
Cold sore	Paramedic Practitioner or Pharmacist	PN
Colds	Paramedic Practitioner or Pharmacist	PN
Conjunctivitis	Paramedic Practitioner or Pharmacist	On call GP
Constipation (Over 5)	Pharmacist	On call GP
Constipation (Under 5)	Pharmacist	On call GP

Contraception - new	PN	PN
Contraception - review	PN	Pharmacist(for oral meds)
Contraceptive Inj	PN	PN
COPD	PN - Anne	PN - Anne
Cough	Paramedic Prac. or Pharmacist (in last 48 hours)	On-call GP
Cuts	Paramedic Practitioner or PN	On-call GP
Cystitis (Adult)	Paramedic Practitioner or Pharmacist	PN
Depression	GP	Pharmacist but not if new diagnosis
Diabetic / F-Ups	PN - Sharon	Pharmacist
Diarrhoea and vomiting (Adults)	Paramedic Practitioner or Pharmacist	GP Tele Cons
Diarrhoea and vomiting (Children)	Paramedic Practitioner or Pharmacist	GP Tele Cons
Dizziness	Paramedic Practitioner	On call GP
Doppler	PN - Anne	PN - Anne
Doppler exam (Non-Pregnancy)	PN	GP
Dressings	PN	PN (on call GP if urgent)
Ear Syringe	HCA	PN
Earache	Paramedic Practitioner	On call GP
Early pregnancy problems	Midwife	On call GP
ECG	HCA	Paramedic Practitioner
Eczema:acute exacerbation	Pharmacist	GP
Emergency contraception	Pharmacist	PN or GP
Eye infection	Paramedic Practitioner or Pharmacist	On-call GP
Flu	Paramedic Practitioner or Pharmacist	GP Tele Cons
Flu Vaccine	HCA	PN or Pharmacist Maria
GTT	No longer do	No Longer do
Hayfever	Paramedic Practitioner or Pharmacist	GP
Head Injury	On-call GP or Paramedic Practitioner	If knocked out A&E
Headaches (& Migraine)	Pharmacist or Paramedic Practitioner	GP
Headlice/scabies	Pharmacy First	HV or Pharmacist
Heartburn	GP	Pharmacist
Hip - painful	Paramedic Practitioner	GP

Hormone Implant	GP	GP
Imms Baby Child	PN	PN
Impetigo – skin infections	Paramedic Practitioner or Pharmacist	On-call GP
Implanon	GP with HCA	GP with PN
Implant Check	GP	GP
Implant Removal	GP with HCA	GP with PN
Impotence	GP	GP
Infected wounds	PN or Paramedic Practitioner	On-call GP
Ingrown toenail	GP	GP
Injections (sustanon, B12, Depo etc)	PN	HCA - Flu & B12 (B12 follow ups only)
INR	HCA	PN
Insect bite/ stings	Pharmacist or Paramedic Practitioner	PN
Knee injury	Paramedic Practitioner or On call GP	A & E
Medication query	Reception, message to Pharmacist	GP
Minor injuries	Paramedic Practitioner or PN	On-call GP
Minor surgery	GP	GP
Moles	GP	GP
Mouth ulcers/ thrush (Over 5)	Pharmacist	On-call GP
Mouth ulcers/ thrush (Under 5)	Pharmacist	On-call GP
Mumps	Paramedic Practitioner	On call GP
Nappy rash	Health Visitor	GP Tele Cons / Pharmacist
Neck injury	Paramedic Practitioner or On-call GP	A & E
New Patient Health Checks	HCA	Pharmacist
New Patient Medical	HCA	PN or Pharmacist
NHS Health Checks	HCA	Pharmacist
Nosebleeds	Paramedic Practitioner or PN	On-call GP
Outpatients notes	Secretary	
Period problems	GP	Pharmacist
Piles/ haemorrhoids	GP	GP
Pill Check	PN	Pharmacist
Podiatry (Chiropody) requests	Reception	Secretary

Pregnancy - First Booking	Midwife	Midwife
Pregnancy Follow up appt.	Midwife	Midwife
Private medical	Clare Lindsay	Secretary
Rashes	Paramedic Practitioner or Pharmacist	On call GP
Referral done/sent?	Receptionist	Secretary
Ribs - painful	Paramedic Practitioner or on call GP	A & E
Ring change	PN - Anne	
Shingles	Paramedic Practitioner	On call GP
Sick cert (Ongoing)	Pharmacist Tele Consultation	GP Tele Consultation
Side effects of medication	Pharmacist	GP
Sinusitis	Paramedic Practitioner or Pharmacist	GP
Skin Infection	Paramedic Practitioner or Pharmacist	GP
Smear	PN	PN
Smoking	PN - Anne	30 mins first appt then..
Smoking cessation Group (M CHP)	Reception - Form to Patient	
Sore throat	Paramedic Practitioner or Pharmacist	GP
Spirometry	PN - Anne	Pharmacist - Maria
Steroid Injections	GP	GP
Stitch Removal	PN or Paramedic Practitioner	HCA (to assist AF on a couple first)
Sunburn	Paramedic Practitioner or Pharmacist	On-call GP
Swollen Feet	Paramedic Practitioner or On call GP	GP
Swollen Lips	Paramedic Practitioner or On call GP	GP
Temperature/ Fever/Hot - Adult	Paramedic Prac or Pharmacist (first 48 hours)	On call GP
Temperature/ Fever/Hot - Child	Paramedic Prac or Pharmacist (first 48 hours)	On call GP
Thrush - vaginal	PN	GP
Travel advice (1st Appt)	PN - Anne 20 min Surg Appt (Travel - 1st Appt)	PN - Anne
Travel vaccs	PN - Anne	PN - Anne
UTI & other urine problems - Female	Paramedic Practitioner or PN - Pharmacist	GP Tele or Surg Appt
UTI & other urine problems - Male	Paramedic Practitioner or GP	GP Tele or Surg Appt
Vaginal discharge	On-call GP	PN
Varicose veins	GP	GP

Vomiting	Paramedic Practitioner	On call GP
Warts and verrucae - new	Pharmacist	GP
Warts and verrucae - seen GP	GP	GP
Worms	Pharmacist	GP
Wounds/Wound Infection	Paramedic Practitioner or PN	On-call GP